English for Tourist Transportation Services



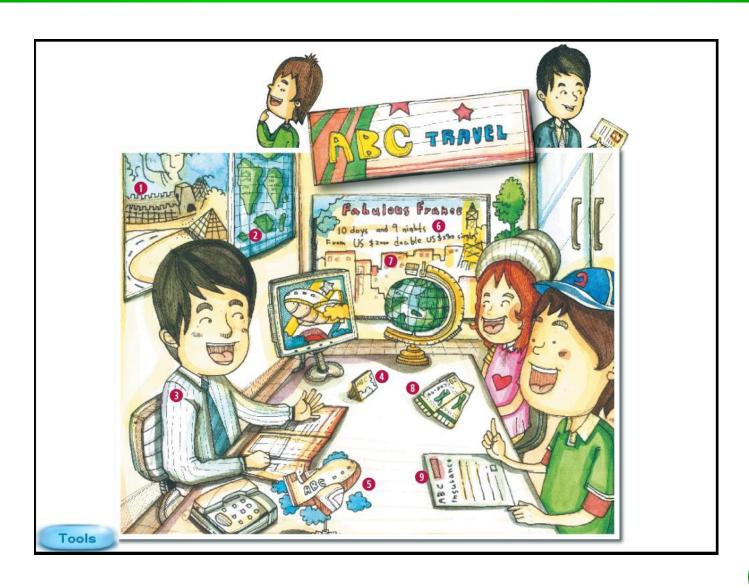
Chapter 1 Planning a Trip Abroad

The Book

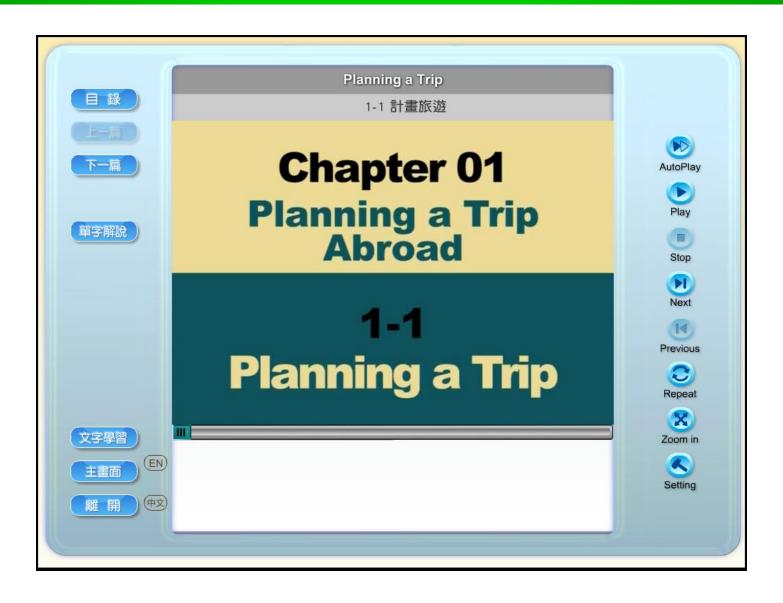




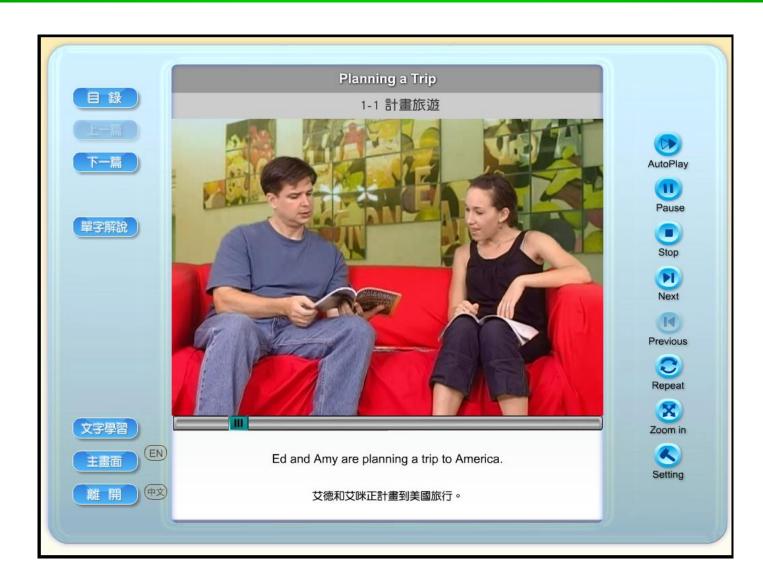














-1-1 Planning a Trip

Speaking Practice:

- 1. Oral reading
- 2. Pair practice
- 3. Create own dialogue (the use of key phrases!)
- 4. Speaking practice
- 5. Role-play

1-1 Planning a Trip

- Did you ever travel to another country? When was that? Was it fun?
- Which country do you want to visit the most in the future? Why is that?
- What do you need to know before traveling abroad?



- Disneyland







Universal Studio













The Grand Canyon







New York City







Broadway Plays







-1-1 Planning a Trip

- travel agent; travel agency
- airline; airliner
- package tour/holiday (transportation, accommodation), guided tour; backpacker



1-1 Planning a Trip

- I could go for that.
- · ... take in ...
- · ... put it that/this way



—1-1 Planning a Trip

- Travel website
 - -Travel type
 - Destination
 - Departure date
 - -Travel length
 - -Price range per person
 - -Featured specials



The United States





1-1 Planning a Trip

Visa (document)







1-1 Planning a Trip

- visa (document)
- · visa-free
- landing visa
- on-arrival visa
- single entry visa
- double entry visa
- multiple entry visa
- Electronic visa (e-visa)

- immigrant visa
- non-immigrant visa
- transit visa
- visitor('s) visa
- business visa
- working holiday visa
- student visa
- work(er) visa
- residence visa



1-2 Purchasing Airline Tickets





1-2 Purchasing Airline Tickets

Speaking Practice:

- 1. Oral reading
- 2. Pair practice
- 3. Create own dialogue (change the itinerary)
- 4. Speaking practice
- 5. Role-play

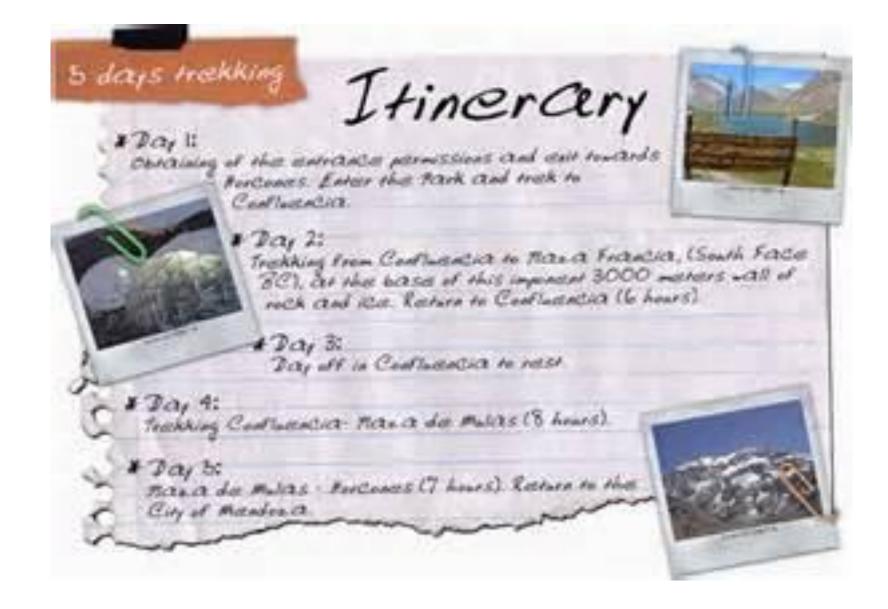


-1-2 Purchasing Airline Tickets

- itinerary; itinerary map
- stop
- · e-ticket
- boarding pass



1-2 Itinerary Map



1-2 Itinerary Map



1-2 Itinerary/E-Ticket

WikiAirlines

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Flight	From		То			Aircraft	Class/Status
WK 2200	Montreal-Trudeau (YUL) 1 Thu May-04-2006	7:15	Frankfurt (f Fri May-05-		06:30+1	333	Y Confirmed
WK 2495	Frankfurt (FRA) T1 0 Fri May-05-2006	7:50	Amsterdam Fri May-05-		09:00	321	Y Confirmed
WK 2293	Munich (MUC) T2 1 Mon May-22-2006	5:30	Montreal-To Mon May-2	rudeau (YUL) 2-2006	17:50	340	Y Confirmed
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Price		
CAD	558.00	
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	17.00	Ticket is non-endorsable, non-refundable
	1.05	Changes allowed, subject to availability,
	1.20	no later than 2 hours before departure.
	18.38	Please read carefully all fare restrictions.
	37.76	
	161.00	Have a pleasant flight!
	809.39	
	1	(p.29
CAD	809.39	Paid by Credit Card XXXX-XXXX-XXXX-1234
	CAD	CAD 558.00 15.00 17.00 1.05 1.20 18.38 37.76 161.00 809.39



Airline Ticket (Boarding Pass)



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-1-2 Purchasing Airline Tickets

- Let me see.
- a package deal to ...(place)....
- on the (homeward) leg of (a journey)
- scout around (for)



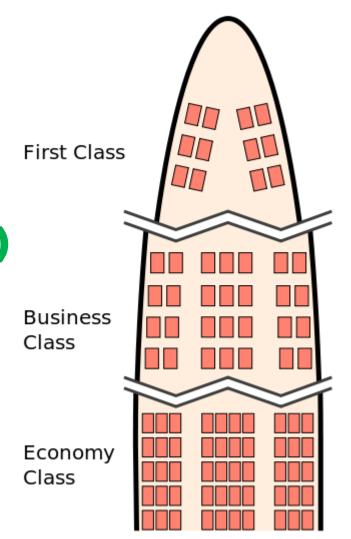
-1-2 Planning a Trip

- E-ticket
 - Booking code
 - E-ticket number
 - Issue date
 - Passenger name
 - Flight
 - Departing/Arriving
 - Class/Status (Y/C/F)
 - Restriction (NONENDO/NONREROUTE/NONREF)
 - Requested meals (VGML/LFML/VLML)



1-2 Planning a Trip

- Travel class/status
 - First class (F)
 - Business class (C)
 - Economy class (Y)
 - Premium economy (W)



(p.29, Brochure p.5)

1-2 Planning a Trip

- Restrictions:
 - NONENDO= non-endorsement
 - NONREROUTE= non-re-routable
 - NONREF= non-refundable

1-2 Planning a Trip

- Requested meals:
 - VGML= Vegetarian meal
 - LFML= Low Fat
 - VLML= Vegetarian Lacto-ovo meal



Inflight Meals





VLML







-1-2 Planning a Trip

- Flight
 - Non-stop flight
 - Direct flight (no change of flight no.)
 - Indirect flight (change of flight no.)
 - Stop/immediate stop/technical stop over
 - Connecting flight

1-2 Itinerary/E-Ticket

- 1. What is the passenger's name?
- 2. What is the E-ticket number?
- 3. What kind of flight is this? (direct/non-stop/indirect)
- 4. Where is the passenger's departure point?
- 5. Where is the passenger's destination point?
- 6. How many hours is the flight from?
- 7. How long is the passenger going to stay?
- 8. What class does the passenger fly?
- 9. What kind of in-flight meal is requested?
- 10.Can the passenger take another airline if his/her flight is delayed or cancelled?



Role-Play Exercise



